

Quality Policy

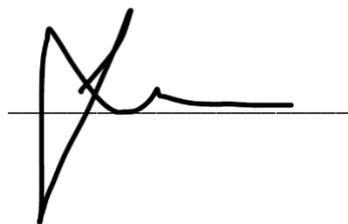
Amharc's services include the installation of formwork, reinforcement and concrete for structures including bridges, tanks and pits, retaining walls, structural footings, pile capping beams and slabs. Amharc also carry out stressing and grouting of bridge decks as well as providing polypipe welding services and labour hire services for reinforced concrete trades and general labourers.

Amharc is committed to consistently delivering products and services to the highest achievable standard. We believe that this is the foundation of any business focused on growth and that it is the key to building rewarding and long lasting relationships with our clients.

We aim to ensure consistent quality by:

- Providing a comprehensive quality management system, compliant with Australian standard AS/NZS ISO 9001:2008 and certified by a third party;
- Providing procedures and instructions to ensure that works are economically and safely carried out to industry standards;
- Providing education and training to employees to ensure they have the necessary skills to carry out their assigned tasks but also to broaden their skills thereby adding value to the company;
- Providing adequate information and training to all employees to allow them to carry out their roles and produce a product or service to a consistent standard.
- Logging and investigating defects with the aim of avoiding future reoccurrences;
- Promoting an efficient and innovative culture where employees take pride in their contributions and strive to refine existing procedures or work methods and aim to identify and develop new work methods, materials or equipment which could lead to cost or time savings for the project and company;
- Carrying out the work correctly the first time to eliminate the requirement for rework.

Amharc promises its clients not to compromise quality in order to achieve budget or program goals. We believe, with effective pre-project planning, a top-quality end product can be achieved within budget and on time, every time.



Jamie McGowan

Director

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